

DOUGLAS COAL FUND

WHO WE ARE

We are the oldest charity on the Isle of Man having been registered since 1850 and is administered by Trustees and Volunteers.

WHAT WE DO

We provide financial support by means of non-transferable vouchers that can be used to pay for any form of heating, not just coal. Vouchers are issued to eligible persons at face-to-face (non-Postal) meetings held monthly between November and March each winter **OR** by post.

This is a confidential scheme which has no connection with government and receives no assistance from it. The Fund relies entirely on donations from charities, businesses, individuals and legacies.

WHO CAN APPLY

We can only help people who live in Douglas, Onchan, Braddan or Union Mills and whose **gross** household income from all sources e.g. benefits, wages, pensions, maintenance or interest is below £390 per week. **We do not include** Child Benefit and Disability Living Allowance when calculating the total household income.

HOW TO APPLY?

You can request an application form by either contacting the Secretary on 622193 or by sending an email to douglascoalfund@gmail.com

Our correspondence address is: Douglas Coal Fund, Summer Court, Woodlands Avenue, Douglas IM2 3QS

WHAT WE NEED FROM YOU

You can attend a Distribution in person or (if you qualify for help from us) you can have your vouchers posted to you. In either case we will require the following:

1. Completed Application form – don't forget to sign it at the bottom and the following items:-

2. Proof of the whole household income and rent paid. Your total household income must be below £390 per week before deductions. DLA and Child Benefit are not included. However your benefits are paid you will need to contact the DHSC at Markwell House and obtain a Form A51 showing the individual full amount of all your benefits before deductions. Please note that a Post Office receipt or a letter telling you the benefits you are entitled to are NOT acceptable as proof of benefits.

Please also supply proof of all other income e.g. private pension/superannuation or employment earnings (a recent payslip or tax return). If you have savings above £15,000 unfortunately we will be unable to assist you.

- 3. A recent electric **OR** gas **OR** oil bill. If you don't have gas and have a Smart meter, you can get a 'proof of address' letter from Manx Utilities.
- 4. One Photo ID (e.g. Passport, Driving Licence, Bus Pass or Proof of Age) **DO NOT** send original photo ID. HBN Library, Douglas and Onchan Library will be able to take a photocopy for you.
- 5. **Postal applications:** please supply 5 postage stamps for the current letter rate. If you are unsuccessful your postage stamps will be returned to you.

VALUE OF VOUCHER

The voucher value is £50 and one voucher will be issued on each Distribution Day.

HOW TO USE YOUR VOUCHER

Douglas Coal Fund vouchers can only be used to pay for domestic fuel and cannot be used for anything else. They can only be used by the person whose name is written on the voucher and can only be used once. You do not need to wait for your next fuel bill. You can use your vouchers to put credit on your fuel account.

The vouchers are accepted by:

Manx Utilities (for electricity) post direct to PO Box 177, Douglas IM99 1PS with your name, address and account number on the back of each youcher

Isle of Man Energy (Manx Gas) post direct to Murdoch House, South Quay, Douglas IM1 5PA with your name, address and account number on the back of each voucher

The Co-op Stores that have Top-up facilities

Spar Stores that have Top-up facilities

Coal Merchants – Castletown Fuels Ltd

Northern Fuels Ltd

AA Solid Fuel, Unit 1, Cronkbourne Industrial Estate, Braddan Hearth, Champion House, Tromode Business Park, Douglas IM99 1DD

Bio-Mann, Laxey

Manx Petroleums Ellan Vannin Fuels CPL Petroleums

Vouchers must be used before the 31st May 2025, they are not valid after that date.

WHEN WILL I RECEIVE MY VOUCHER?

If you attend the Distribution in person and you qualify for assistance you will be given your voucher. If you are a postal applicant and you qualify for assistance your voucher will be posted to you on the Distribution Day. We have no control over when the Post Office might deliver it.

The Distribution Dates are:

Registration and First Distribution Tuesday, 19th November 2024

December Distribution Tuesday, 10th December 2024

January Distribution Tuesday, 21st January 2025

February Distribution Tuesday, 18th February 2025

March Distribution Tuesday, 18th March 2025

Distributions are held at All Saints Hall, Alexander Drive, Douglas between 1 p.m. and 2.30 p.m. on each of the above dates.

PLEASE NOTE: If attending in person - after having registered for the first time, you will need to bring Photo ID and a current utility bill with you to each of the remaining distributions.